



Optical Systems Inc.

Warranty Information

All CANI Optical Systems products and services carry warranties based on the type of product and/or the nature of repair. The warranties expressed in this statement shall not apply to any equipment/product which has been: (1) repaired and/or altered by anyone other than CANI Optical Systems and/or (2) subjected to intentional, negligent, and/or accidental mis-use (including the failure to operate or maintain the equipment in accordance with the manufacturer's instructions.) The warranty expressed in this statement is conditioned upon the return of the equipment/product to CANI Optical Systems for any repairs covered by the foregoing warranty, and is limited to the cost of labor and replacement parts for such repair(s).



ALL flexible endoscope repairs and/or maintenance services performed by CANI Optical Systems will include a Twelve (12) Month/One (1) Year GUARANTEE for ALL parts and labor from date of delivery and customer acceptance. This also includes any CANI Optical Systems standard products and/or accessories.



ALL Service Exchange, Refurbished/Remanufactured, and/or Built-to-Order flexible endoscopes provided by CANI Optical Systems will include an Eighteen (18) Month GUARANTEE for ALL parts and labor from date of delivery and customer acceptance.



ALL exclusive LED and custom coated optical components designed and installed into CANI Optical System products/devices will include a Thirty-Six (36) Month GUARANTEE for ALL parts and labor from date of delivery and customer acceptance.



innovating improvement

NOTE: Intentional, negligent, and/or accidental mis-use (including failure to operate or maintain the equipment in accordance with the manufacturer's instructions) may include, but are not limited to, the following:

EXAMPLES:

- Holes, tears, leaks resulting from punctures, cuts, dents, etc.
- Any Damage resulting from Fluid Invasion (ie. Foggy/Poor Image, Stiff Angulation Controls, etc.)
- Insertion Tube damage resulting from dents, holes, punctures, and/or excessive stress/strain causing wrinkling/buckling
- Broken fibers/Damaged video image resulting from dents/damage to scope's Insertion Tube, Bending Section, and/or Light Guide Cord (if applicable)

CUSTOMER OBLIGATIONS

- 1) The Customer must follow all cleaning and maintenance procedures for the Equipment/Product as described in the Manufacturer's instruction manuals.
- 2) Leakage testing (if applicable) before and after each use of any/all Equipment/Product.
- 3) The use of adequate shipping containers and packing materials to insure a safe shipment when returning Equipment/Product(s) to CANI Optical Systems for proper inspection and/or necessary repairs.
- 4) Return and make sure all Equipment/Products are sent solely to CANI Optical Systems during the warranty term to prevent any tampering of Equipment/Products. This will insure both the integrity and optimal performance of the Equipment/Product(s).